





Resume-Interview Success, LLC Presents:

# 430 ACTION VERBS THAT WILL MOVE YOUR RESUME TO THE TOP OF THE PILE

How many times have you written "Responsible for" or "Helped" or "Led" on your resume? With the job market as competitive as it is, your resume has to score well in an ATS system, grab a reader's attention quickly, sell your value proposition, and distinguish you from other applicants.

Studies have shown that the average recruiter scans a resume for about 8 seconds

before deciding whether to invest the time in reading the entire resume.

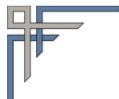
The best way to grab a reader's attention is to use dynamic action verbs when describing your achievements, successes, and accomplishments. But how do you find effective and dynamic action verbs? You can only get so many synonyms from a thesaurus. This comprehensive article contains 430 action verbs, broken down by achievement or activity.

When selecting action verbs for your resume, keep in mind what your "value proposition" is. Your "value proposition" is what makes you a unique candidate and explains how you will add value to the company you are applying to. The action verbs that you select need to support and sell your "value proposition". Be sure to pair your action verbs with quantifiable or qualitative achievement whenever possible. If you work in sales or finance, you have access to obvious metrics like sales volume, market share and profitability, but don't forget about people-oriented numbers like customers served, people managed, and performance rank (#1 sales person).

Quantitative and qualitative achievements can be detailed in many ways. Some ideas include:

- ★ Dollars ★ Percentages ★ Volume ★ Ranking ★ Cost-containment ★ Sales
- ★ Customers ★ Time to completion ★ Profitability ★ Hires ★ Followers ★ Process Improvements
- ★ Market Share ★ Conversion Rates





# **TABLE OF CONTENTS**

Leadership Skills and Accomplishments	Page 3
Saved Time or Money or Increased Efficiency, Sales, Revenue, or Customer Satisfaction	Page 4
Changed or Improved Something or Reduced Something Negative	Page 5
You Are A Team Player	Page 6
Managed A Team/Project	Page 6
Communication Skills	Page 7
Successfully Organized Something	Page 7
Researching Skills	Page 8
Achieved Something	Page 8
Supported Customers	Page 9
Created Something	Page 9
Did Something Financial	Page 10
Did Something Technical	Page 10

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- **DIFFERENTIATE:** Identify your unique value proposition and core success drivers.
- ♦ VALIDATE: Demonstrate your unique value proposition with targeted and impactful accomplishment stories.
- **COMMUNICATE:** Communicate your unique value proposition and impactful accomplishments in a way that resonates with prospective employers or boards.

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### **Action Verbs To Highlight Your Leadership Skills and Accomplishments**

If you are a job seeker who wants to gain a leadership position, you want to describe both your skills and experiences using strong leadership action verbs. Prospective employers want to know what kind of leader you are. The right words can demonstrate that you're motivational, dedicated, innovative or focused. Be sure to avoid the word "led" as it is very ineffective.

**Ineffective example of leadership**: Led a team of software engineers and completed numerous projects.

**Good example of leadership**: Managed a team of 8 software engineers and spearheaded numerous projects.

**Great example of leadership**: Managed a team of 8 software engineers and spearheaded numerous projects, including the creation of a highly desirable prediction model that resulted in 30%+ growth in customer volume and \$245K increase in sales.



#### Remember, show don't tell!

- Advised
- Aligned
- Arranged
- > Assisted
- Augmented
- Authorized
- Centralized
- > Chaired
- Orianica
- Championed
- Collaborated
- > Contributed
- Cooperated
- Cultivated
- Delegated

- > Differentiated
- Directed
- > Empowered
- > Enabled
- Endorsed
- > Enforced
- > Ensured
- Executed
- > Facilitated
- > Fostered
- Guided
- > Headed
- > Hosted
- Inspired

- > Involved
- > Join
- Mentored
- Mobilized
- Motivated
- Operated
- Orchestrated
- > Oversaw
- Spearheaded
- Supported
- > Trained
- Unified
- United



### **Action Verbs To Highlight How You Saved Time or Money or Increased** Efficiency, Sales, Revenue, or Customer Satisfaction

Every company is focused on its bottom line and relies on their employees to help them achieve their financial goals. Including quantifiable achievements in your resume will show a prospective employer how you can help them save money, increase sales, or gain followers.

#### Saved Time or Money:

- Conserved
- Lessened
- Consolidated
- Reconciled
- Decreased
- Reduced

Deducted

- Yielded
- Diagnosed

#### Increased Efficiency, Sales, Revenue, and Customer Satisfaction:

- Accelerated
- Accrued
- Achieved
- Advanced
- Amplified
- Attained
- Bolstered
- Boosted
- Capitalized
- Consolidated
- Delivered
- Enhanced
- Enlarged
- Expanded
- Expedited
- > Furthered
- Gained
- Generated

- > Improved
- Increased
- Inflated
- Leveraged
- Maximized
- Multiplies
- Optimized







Magnified

- Outpaced
- Outperformed
- > Propelled
- > Raised
- Stimulated
- Sustained





# Action Verbs To Highlight How You Changed or Improved Something or Reduced Something Negative

Some clients tell me "I have no quantifiable or qualitative achievements to include on my resume." It doesn't matter if you are a CEO, an administrative professional, an automotive technician, or a nurse, everyone can find some quantifiable or qualitative achievements to include on their resume. Look at your performance ratings, customer comments, or special projects or assignments that you volunteered for. Look at the job description for the job you want to apply to, see what skills or accomplishments they are looking for, and then see what you have done or achieved that matches.

*Administrative Professional* - Decreased office supplies cost by \$58K by switching from an expensive supplier to a cheaper one that offered the same quality.

**Automotive Technician** - Trained 5 techs and finished jobs 15% faster than the company average. **Nurse** - Developed and implemented a new patient care plan, increasing patient confidence by 35%.

#### Changed or Improved Something:

- AccomplishedCentralized
- Clarified
- Clarine
- Converted
- Customized
- Debuted
- > Earned
- Established
- > Exceeded
- Executed
- > Influenced
- > Integrated
- > Merged
- Modified
- Widumed
- Optimized

- Outperformed
- > Overcame
- Overhauled
- Produced
- > Raised
- > Rallied
- Reached
- Realized
- Redesigned
- Refined
- > Refocused
- Rehabilitated
- > Remodeled
- Reorganized
- > Replaced

- rmed > Restructured
  - Revamped
  - Revitalized
  - KevitalizedSimplified
  - Standardized
  - StandardizeStimulated
  - Streamlined
  - Strengthened
  - Succeeded
  - Surpassed
  - > Topped
  - Updated
  - Upgraded
  - > Transformed
  - > Won

#### Reduced Something Negative

- Consolidated
- > Curtailed
- > Cut
- Decreased
- Diminished
- Dropped
- Drove Down
- > Eliminated
- Lessened
- Lowered
- Minimized
- Reduced
- > Saved
- > Shaved
- > Shrank
- Slashed
- > Trimmed

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What makes a team player? A team player can mean many things to different people, but using the correct action verbs can elevate your activity to an accomplishment.

A team player is very self-aware and holds themselves accountable, they embrace collaboration, they are flexible and reliable, and they are excellent communicators. There are many accomplishments that are solo, but sharing the group accomplishments is just as important.

- Acknowledged
- Assimilated
- Blended
- Coalesced
- Collaborated
- Contributed
- Diversified
- Embraced
- Encouraged
- Energized
- Fostered

- Gathered
- Harmonized
- Ignited
- > Joined
- Melded
- Merged
- Participated
- Partnered
- United
- Volunteered



#### Action Verbs To Highlight That You Have Managed A Team/Project

It can be very hard to mentally replace the word "managed" when you are drafting a resume. The best thing to do is think about what you managed and how you managed it. Did you manage something new? How about using "orchestrated" or "spearheaded" instead? Did you manage people? How about using "shaped" or "steered instead? Be creative!

- Administered
- Aided
- Aligned
- Appointed
- Authorized
- Blocked
- Championed
- Coached
- Commanded
- Conducted
- Coordinated
- Cultivated
- Delegated
- Designated
- Directed
- Dispatched
- Educated
- Enabled
- **Enforced**

- Enlightened
- Enlisted
- Ensured
- Facilitated
- Fostered
- Governed
- Guided
- Handled
- Headed
- Helmed
- Hired
- Influenced
- Inspected
- Inspired
- > Itemized
- Managed
- Masterminded
- Mentored
- Mobilized

- Monitored
- Motivated
- Nurtured
- Orchestrated
- Oversaw
- Piloted
- Ran
- > Recruited
- Regulated
- Screened
- Scrutinized
- Shaped
- Steered
- Superintended
- Supervised
- > Taught
- Trained
- Unified
- United

#### **Action Verbs To Highlight Your Communication Skills**

It can be very hard to mentally replace the word "managed" when you are drafting a resume. The best thing to do is think about what you managed and how you managed it. Did you manage something new? How about using "orchestrated" or "spearheaded" instead? Did you manage people? How about using "shaped" or "steered instead? Be creative!

- Addressed
- Advised
- Authored
- Briefed
- Campaigned
- Collaborated
- Composed
- Consulted
- Conversed
- Conveyed
- Convinced
- Convinced
- Corresponded
- Co-authored
- Composed
- Conveyed
- Convinced
- Corresponded
- Counseled
- Critiqued
- Defined
- Discussed
- Documented

- Edited
- Enlivened
- Explained
- Illustrated
- Instructed
- Introduced
- . . . . . . .
- Liaised
- Listened
- Lobbied
- Negotiated
- Networked
- Performed
- Persuaded
- Presented
- Promoted
- Publicized
- Relayed
- Itclaycu
- ReviewedSpecified
- Trained
- / ITallieu
- Verbalized
- Wrote



#### Action Verbs To Highlight When You Have Successfully Organized Something

It can be very hard to mentally replace the word "managed" when you are drafting a resume. The best thing to do is think about what you managed and how you managed it. Did you manage something new? How about using "orchestrated" or "spearheaded" instead? Did you manage people? How about using "shaped" or "steered instead? Be creative!

- Accumulated
- Allocated
- Arranged
- Charted
- Classified
- > Collected
- Complied
- Diverted

- Documented
- Integrated
- Labeled
- Listed
- Merged
- Officiated
- Organized
- Ranked

- Rated
- Reconciled
- Reorganized
- Repositioned
- Researched
- Sorted
- Standardized



# **Action Verbs To Highlight Your Researching Skills**

A boss never wants to hear, "We have a problem", but if you can also present a solution at the same time, you are the hero. Research skills include attention to detail, critical analysis, problem-solving, initiative, critical thinking, data collection, and report writing and presentation.

- Analyzed
- Assembled
- Assessed
- Audited
- Calculated
- Discovered
- Evaluated
- Examined

- Explored
- Forecasted
- Identified
- > Interpreted
- Investigated
- Mapped
- MappedMeasured
- Predicted

- Probed
- Qualified
- Quantified
- Surveyed
- Tested
- Tracked
- Verified



## **Action Verbs To Highlight That You Achieved Something**

When deciding what to include as an achievement on your resume, be sure to fully review the requirements of your target role and decide which of your accomplishments are relevant. Some things to consider are:

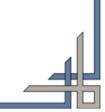
- 1. Can I quantify the skill or accomplishment?
- 2. Is the skill relevant or transferable to the job I'm targeting?
- 3. Is this something that I would be excited speaking to during an interview?

Whenever possible, flip the CAR formula (Challenge, Action, and Result) and start your bullets on your resume with the dollar or percent at the beginning of the sentence (Results, Action, and Challenge), followed by the "how" and "why".

- Achieved
- Amplified
- Attained
- Awarded
- Capitalized
- > 0upita...\_
- Chaired
- > Completed
- Consolidated
- Deciphered
- Decreased
- DemonstratedDiscerned

- Drove
- Earned
- Enacted
- Endeavored
- Established
- Exceeded
- Founded
- Outperformed
- Overhauled
- Pioneered
- Reached
- Sharpened

- > Shattered
- Showcased
- Sparked
- Spearheaded
- > Steered
- Stimulated
- Streamlined
- Strengthened
- Succeeded
- Supervised
- Surpassed
- > Targeted



### **Action Verbs To Highlight That You Supported Customers**

What is a customer? Every job, every position has a customer. It could be internal or external or both. If you are in finance, your internal customer could be the auditing department and your external customer could be the IRS or SEC. To effectively support a customer, you need to have great communication skills, must be empathetic and have patience, and must have the necessary technical knowledge.



Advised

Coached

Fielded

Advocated

Consulted

Informed

Arbitrated

> Educated

Resolved

#### **Action Verbs To Highlight That You Created Something**

Are you creative? What exactly does it mean to be creative? Creativity is the ability to think about a task or a problem in a new or different way, or the ability to use your imagination to generate new ideas. Creativity enables you to solve complex problems or find interesting ways to approach tasks. If you are creative, you look at things from a unique perspective.

Authored

Brainstormed

Communicated

Conceived

Conceptualized

Curated

Customized

Derived

Designed

Diagramed

Drafted

Edited

Illustrated

Imagined

Improvised

> Influenced

> Inspired

Intensified

> Invented

Modeled

Proofread

Published

Redesigned

Researched

Revolutionized

Spearheaded

Strategized

Storyboarded

> Translated

Transformed

Unveiled

Visualized

Wrote

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# **Action Verbs To Highlight That Did Something Financial**

Almost every job has some financial aspect to it. Whether you are in sales, marketing, finance, manufacturing, or legal you will need to have financial acumen at some point. Maybe you are responsible for budgeting or drafting proposals. Whatever the job you are applying to, being able to show that you have financial-related accomplishments can help you stand out from other candidates.

- Audited
- Calculated
- Classified
- Collected
- Compiled
- Equalized

- Evaluated
- Dispensed
- > Halted
- Investigated
- Lowered
- Maintained

- Minimized
- Recognized
- > Reconciled
- Restructured
- Secured

#### **Action Verbs To Highlight That You Did Something Technical**

Technical skills are sets of abilities or knowledge used to perform practical tasks in the areas of science, the arts, technology, engineering, and math. Technical skills are hard skills and are required in almost all industries.

Technical skills vary widely between industry and job type. For computer programmers, knowledge of various coding languages is considered a technical skill. Customer service representatives may need technical skills relating to customer management and telephone systems. Teachers might need technical skills related to instructional technologies and software applications ranging from student behavior monitoring to grading.

- Advanced
- Architected
- Automated
- Coded
- Deployed
- Detected
- Devised
- Diagnosed
- Discovered
- Engineered
- Enhanced
- Expedited
- Formulated

- Installed
- Launched
- Modified
- Networked
- Planned
- Programmed
- > Remodeled
- Rewrote
- > Refined
- > Tested
- > Troubleshoot
- Updated
- Upgraded



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